

Erin Sims

From: Jared Minary
Sent: Thursday, February 21, 2019 12:02 PM
To: Erin Sims
Subject: Fw: FulcrumAI Trial Check-in & Tips

Categories: Blue Category

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From: Jared Minary
Sent: Thursday, February 21, 2019 11:59 AM
To: Phil Rufin; Courtney Donowho
Subject: Re: FulcrumAI Trial Check-in & Tips

So we had a homicide case that I would like to use to scan a large amount of video since we already had interns/investigators review this video. I thought it would be a good comparison study for the program to sell to my command staff in time savings, etc. I uploaded the video under the 'B8-069762 Brandon homicide' folder. There were 2720 video clips. They all appear to have uploaded fine, but when I go to projects and open that folder, it tells me to wait while it loads them. I have yet to get it to finish uploading and display any videos. I get that it is a lot of clips. It's mostly only 1 camera for 1 day and we had several days that we were looking at which I didn't upload yet.

Thoughts?

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From: Phil Rufin <prufin@vintra.io>
Sent: Tuesday, January 29, 2019 11:02 AM
To: Jared Minary
Cc: Vintra Support
Subject: Fwd: FulcrumAI Trial Check-in & Tips

Hi Detective Minary,

This is Phil Rufin with Vintra, checking-in on how the FulcrumAI trial is going for you and your team? We are here to help, so just shoot us an email or give us a call and we will help you find solutions to whatever you are working on.

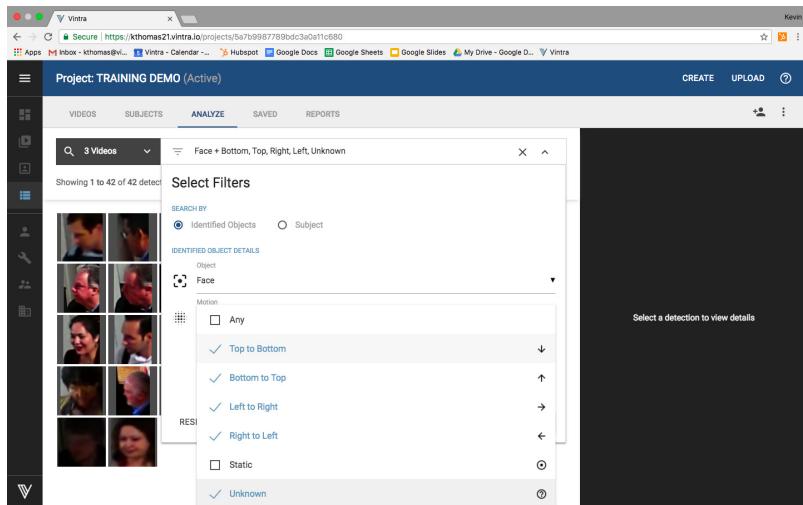
Have you had any trouble using FulcrumAI? Has the system helped you find anything in particular? It will be great to hear any feedback you may have.

I have included a couple tips to try out that our current customers find useful when doing various searches. See if they help you get through your video faster, and with better results:

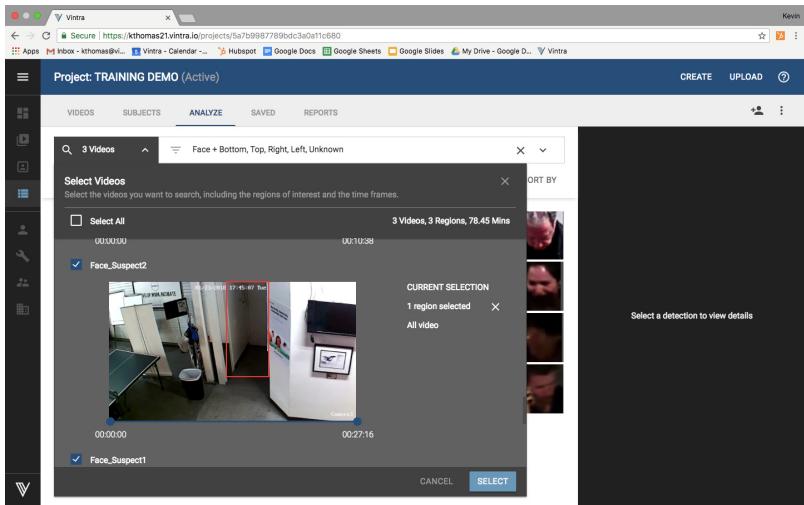
NOTE: As guidance, please find the attached list of supported video formats. Please make sure you export video files using the supported formats. VMS typically export videos to proprietary codecs by default but there is an option to change it to common codec (e.g., .mp4 or .avi).

Tips

1. When searching for faces or people, are you seeing a lot of false detections? If so, try using the MOTION filter. Choose every option except STATIC, and the system will filter out any detected object that is not moving, i.e. a poster, billboard, or a static false detection.



2. Use the REGION OF INTEREST feature inside the video selection window of Analyze to restrict search results to specific regions of the video (notice the red box). For example, when searching covert footage of a house, if you're only interested in who walked in or out of the doorway, draw a region of interest around the door. This way, you will only get results from that specific area.



Let us know how we can be of assistance!

Best regards,

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